



Skills put Kane in charge

UPSKILLING is just one way young employees can make sure they are taken seriously by colleagues and management.

Just ask Kane George, the 29-year-old who manages the Gold Coast branch of Australian Air Express.

Mr George was 18 when he started as a contractor for the air freight courier.

After a few years he was promoted to a position in the office where he learnt the ropes and was soon second in charge.

He now runs the branch he used to report to as a teenager.

Mr George felt gaining the respect of older colleagues might be challenging.

By chance he saw a fax from Upskilled offering government-funded courses in

business management.

“What grabbed my eye is that I could get some upskilling and it wasn’t going to cost me or my employer a thing,” he said.

“I also felt that having a diploma in management would show my colleagues I was serious about this business and making it a success.”

He said throughout the course he could integrate what he was learning into his workplace to make positive changes.

Australian Air Express is the only air freight courier partnered with Australia Post and Qantas to guarantee a next-day delivery across the country.

“Southeast Queensland is the biggest growth area in the country and our depot

delivers more parcels than most of our branches because of the large number of people moving here,” he said.

Mr George encouraged other young employees to consider getting a qualification because this made it harder for potential employers to overlook them.

Upskilled is a Registered Training Organisation that works with Australian businesses to improve business operation through upskilling the workforce.

By working closely with businesses, Upskilled is able to identify skills gaps, design individualised training plans and then arrange for industry specific experts to deliver the training.



Kane George upgraded his skills to become the boss